## Administrative Remedy No. 489524-A3 Part B - Response

You report you have been denied adequate medical assistance for your condition. You request an inmate companion, wheelchair stirrups, pain medication, physical therapy, and evaluation by a neurologist.

Relevant portions of your medical record have been reviewed which reveal that you are receiving treatment for your lower back discomfort in the Chronic Care Clinic. You have been evaluated on several occasions, prescribed appropriate medications for pain, and provided education regarding your medical condition. The results of diagnostic tests performed revealed your pelvis, vertebrae, and spine to be anatomic and normal. You have been authorized a wheelchair for mobility purposes. Medical staff determined an inmate companion, wheelchair stirrups, pain medication, physical therapy, and evaluation by a neurologist is not medically indicated at this time. Your present medical treatment plan is appropriate for your condition. You are encouraged to cooperate with staff to enhance their ability to provide essential medical care.

The record reflects you are receiving medical care and treatment in accordance with Bureau policy. You are encouraged to attend sick call if your condition changes.

Your appeal is denied.

Harrell Watts, Administrator National Inmate Appeals

I received this Mail at 9:30 p.m. on 9-23

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SIGNATURE, RECIPIENT OF REGIONAL APPEAL.

## ADMINISTRATIVE REMEDY REGIONAL APPEAL PART B - RESPONSE

Date Filed: May 15, 2008 Remedy I.D. No: 489524-R1

You appeal the Warden's response to your Request for Administrative Remedy. You report you have been denied adequate medical assistance for your condition. You request an inmate companion, wheelchair stirrups, pain medication, physical therapy, and evaluation by a neurologist.

Review of your appeal with institution staff indicates your medical condition has been thoroughly evaluated and assessed. Review of your medical record reveals a past medical history of chronic lower back discomfort after reportedly being involved in a motor vehicle accident approximately two (2) years ago. You have been authorized a wheelchair for mobility purposes. On May 16, 2008, you were evaluated after sustaining a fall from your wheelchair onto a grass surface. Initial neurological examination was not able to be adequately performed due to your uncooperativeness, and as a result, arrangements to transfer you to a local community medical center for advanced evaluation and diagnosis was completed. Following arrival at the local community medical center, diagnostic x-rays of the thoracic spine, lumbar spine, and pelvis was performed. Additionally, a Computerized Tomography (CT) examination of the cervical spine was completed. Results of these studies revealed alignment of the cervical, thoracic, and lumbar vertebrae to be anatomic and normal. There was no evidence of acute fracture, compression, or significant loss of disc space. Examination of the pelvis revealed no evidence of boney abnormality, fracture, or dislocation. You were administered two (2) separate medication injections for discomfort. Clinical laboratory testing, to include routine urinalysis and urine culture was obtained and revealed no acute bleeding or active infectious process. You were transferred back to the institution in stable condition. Following return to the institution, you were provided extensive patient education information regarding your condition. You were prescribed an oral anti-inflammatory agent for a period of three (3) days. Your condition will continue to be monitored on a regular basis through scheduled Chronic Care Clinic appointments.

Your medical plan of care, developed and implemented by your primary care provider team, is adequate and complete. Your condition has been sufficiently addressed and prescribed medication and treatment is appropriate. There is no evidence to support your report of being denied adequate medical assistance for your condition or your request for an inmate companion, wheelchair stirrups, pain medication, physical therapy, or evaluation by a neurologist. Your present medical treatment plan appropriately addresses your current medical needs and requirements. Adjustment to your treatment plan will be completed accordingly based on your presenting medical complaints and physical findings. You are encouraged to continue to work with your primary care provider team for other health care related issues and concerns.

Your appeal of the Warden's response is denied. If you are dissatisfied with this response, you may appeal to the General Counsel, Federal Bureau of Prisons, 320 First Street, N.W., Washington, D.C. 20534. Your appeal must be received in the General Counsel's Office within 30 days from the date of this response.

JUN 2 4 2008

Date

K. M. White, Regional Director Mid-Atlantic Regional Office

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## Response to Request for Administrative Remedy-Remedy ID: 489524-F1

This is in response to your Request for Administrative Remedy, #489524-F1, receipted in this office on April 14, 2008, in which you claim Health Services staff are denying you access to physical therapy and evaluation by a Neurologist. You also allege Health Services staff have refused to provide you stirrups for your wheelchair or assign you an inmate companion to push your wheelchair. You believe Health Services staff are retaliating against you based on your previous grievances filed against Health Services.

Your complaints have been investigated and it was determined you were scheduled to be assessed by your primary care physician on March 21, 2008. When the physician instructed you to get out of your wheelchair and walk to his office, you refused to comply with this order. You were then instructed to stay in the Health Services Clinic, but refused this direction and left during the next movement period. Prior to any decisions being made regarding possible referrals to outside consultant or the need for further use of a wheelchair, you must be evaluated by your primary care physician. To be scheduled for this required evaluation, you must sign-up via sick call. In addition, there is no evidence to support your allegation of any staff retaliating against you and the actions taken by Health Service staff in this matter are considered appropriate. I would encourage you to work directly with Health Services staff regarding your medical concerns.

This response is provided for information purposes only.

If you are dissatisfied with this response, you may appeal to the Regional Director, Bureau of Prisons, Mid-Atlantic Regional Office, 302 Sentinel Drive, Suite 200, Annapolis Junction, MD 20701. Your appeal must be received in the Regional Office within 20 calendar days of this response.

Patricia R. Stansberry, Warden

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PEX-1330.13a August 24, 2005

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## FEDERAL CORRECTIONAL COMPLEX PETERSBURG, VIRGINIA ADMINISTRATIVE REMEDY ATTEMPT AT INFORMAL RESOLUTION

Program Statement 1330.13, Administrative Remedy Procedures for Inmates, requires an inmate, in most cases, to make an attempt at informal resolution prior to filing an administrative remedy. An inmate with a complaint should complete the first three sections below and submit the form to his Correctional Counselor.

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